



## Customer Service Feedback Form

This form may be requested in other formats if needed. We can provide this form in a larger print, send via email, or completed with assistance over the phone. Please let us know if there is another format that you must request.

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We value all customer feedback and continuously strive to meet everyone's needs. To assist us in providing excellent customer service, please complete this form.

Date: \_\_\_\_\_

Time: \_\_\_\_\_

1. Did we respond to and meet your customer service needs today?

- Yes
- No

Comments:

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2. Did you have any problems accessing our goods and services?

- Yes
- No

Comments:

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3. Please provide us with any additional comments or feedback that you may have.

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**Customer Contact Information (Optional)**

\*Please complete if you wish to be contacted.

Name: \_\_\_\_\_

Preferred method of contact:

Phone Number(s): \_\_\_\_\_

Email Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
\_\_\_\_\_

Your completed form can be dropped off with

1. Reception, or
2. Via email [aecker@crawfordpackaging.com](mailto:aecker@crawfordpackaging.com) Amanda Ecker, HR Manager, or
3. Mailed: Crawford Packaging  
Attention: Human Resources  
3036 Page Street  
London, ON  
N5V 4P2

***Thank you for your feedback***

locations London  
Brampton  
Waterloo

toll-free 1-800-265-4783

web [www.crawfordpackaging.com](http://www.crawfordpackaging.com)

*Performance is  
our promise.*